

NBCR NA
National Board of Certification & Recertification for Nurse Anesthetists

**Moving Forward on Continuing Competence:
The Lived Experience**

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**“This little thing called
CPC”**

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Challenges

- Lack of engagement
- Claims of secrecy
- Role clarity issues
- Resistance to change
- Social media
- Complexity

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What did we learn? We needed to have....

- ...transparency in development
- ...stated end goal
- ...change management
- ...power in numbers (champions)
- ...simplicity of message
- ...people on the road



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Suggestions

- Avoid complacency
- Engage early and often
- Seek cross organizational support
 - Identify respected champions
- Not every suggestion may be a good suggestion
- Communicate, communicate, and communicate again
- Open, visible implementation of QA/QI program evaluation process
- Don't underestimate emotions – recognize this is a change



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Thanks!



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