






The Times They
Are A Changing...



Introductions




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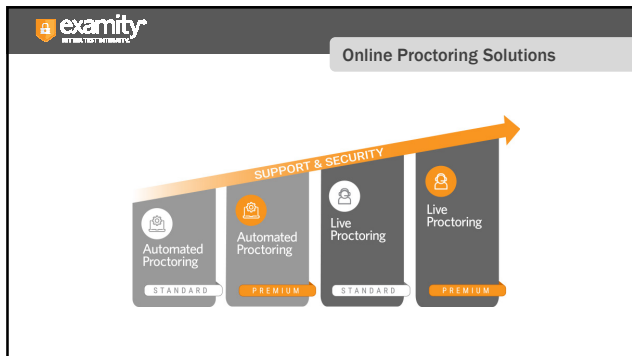
Patrick Flynn
Director of
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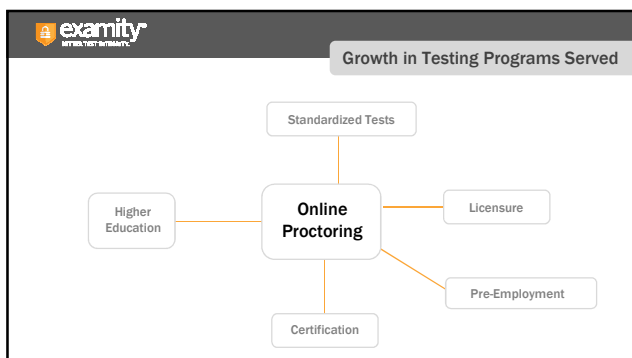
A pioneer in online proctoring, Examity has been recognized for efficiency, security, and convenience in test integrity solutions. Our platform offers a variety of proctoring styles, from automated through to live, for hundreds of assessment providers and organizations around the world.




Today's Session

- ✓ Highlight effective change management principles
- ✓ Apply change management principles when implementing online proctoring
- ✓ Discuss case studies from programs across various assessment markets









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A Look at the Year That Was




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Change Management



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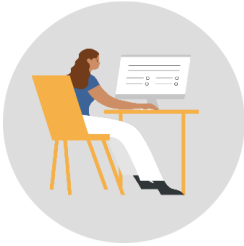
Principle 1



Share the Vision


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LRP Application



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Principle 2



Identify and Involve Stakeholders

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Who are your stakeholders?



Testing Program Staff Board Test-takers Score Users Educational Institutions Public and Media

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Principle 3



Communication
The right information, at the right time, to the right audience

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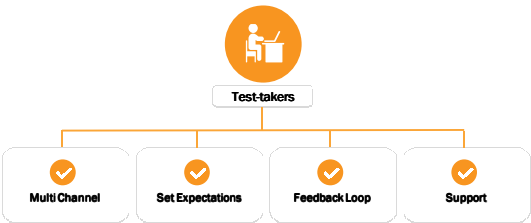
Communication Best Practices



Change Champions

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Communication Best Practices



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graph TD; A[Test-takers] --- B[Multi Channel]; A --- C[Set Expectations]; A --- D[Feedback Loop]; A --- E[Support];
```

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HELPING YOU MEASURE


Communication Best Practices



Board **Schools** **Score Users**

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Principle 4




Expect & Plan for Resistance

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Principle 5



Celebrate Success

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BETTER. TOGETHER.™

In Summary

- ✔ **Share the Vision**
- ✔ **Identify and Involve Stakeholders**
- ✔ **Communication**
- ✔ **Explain & Plan for Resistance**
- ✔ **Celebrate Success**

Curious to learn more? Contact Us

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